



Dear Cardholder,

CARD CLOSURE NOTICE – Regarding your Cash Passport™ Prepaid Currency Mastercard

Your Cash Passport Prepaid Currency Card (the "**Card**") has expired. As there are funds on your Card that have not yet been used or withdrawn, we are now completing the administrative process to close your Card.

Please read this notice carefully as it contains important information about your Card and any remaining funds on it and will be the only notice that you will receive from us.

Changes to the Card Terms and Conditions

As part of completing the closure of your Card, we are making changes to the Card Terms and Conditions. This will take effect from 16 November 2026 and the changes to the Card Terms and Conditions are fully set out in the Annex to this notice.

A summary of the changes to the Card Terms and Conditions is set out below.

The Card has expired. If you still have not withdrawn any remaining funds on your Card by 16 November 2026, to complete our administration of the closure of your Card we will be permitted to debit those funds from your Card and credit them to an account in our name on or after 16 November 2026. **You will not be entitled to withdraw the remaining funds on your Card after 16 November 2026, so this notice is your final opportunity to withdraw any remaining funds from your Card before that date.**

What do you need to do?

- (i) Withdraw any remaining funds on your Card before 16 November 2026, by returning to a branch of the selling location where you purchased the Card. **No withdrawals will be processed after 16 November 2026, so you must withdraw any remaining funds before then.**
- (ii) You can visit global.cashpassport.com/south-africa/ for more information about the Card or to view this notice.
- (iii) You can check the balance on your Card via My Account at [Multi-currency Cash Passport](#) or in the Cash Passport mobile app.

Exchange control reminder: As a South African resident who has acquired foreign currency for travel purposes, you are required under South African exchange control requirements to offer any unused foreign currency back for sale through an authorised dealer within 30 days of your return to South Africa. Please take this requirement into account when deciding what action to take in relation to the remaining funds on your Card.

Yours sincerely,

The Cash Passport Team

Annex

With effect from 16 November 2026, the Card Terms and Conditions are amended as follows:

A new clause is inserted, as follows:

"If any funds remain on your Card on or after 16 November 2026, you permit us to debit those funds from your Card and credit them to an account in our name on or after 16 November 2026. You will not be entitled to withdraw the remaining funds on your Card after 16 November 2026."

You will be deemed to have accepted this change unless you notify us by 16 November 2026 that you object. If you object, you may withdraw your remaining funds on your Card by returning to a branch of the selling location where you purchased the Card by 16 November 2026 and terminate the agreement without charge.

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